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Installation instructions

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- 1. Products affected: Statistics Subscription 28.0, 28.0.1, and 28.0.1.1; 29.0, 29.0.1 and 29.0.1.1 Platforms affected: MacOSX, Windows
- 2. The related defect:

SPSS Statistics subscription can't login successfully



3. Affected Files:

The attached interim fix zip file contains the following: ibmidlic.jar Readme.txt (this file)

- 4. This interim fix can be applied to Statistics 28.0, 28.0.1, and 28.0.1.1; 29.0, 29.0.1.0, 29.0.1.1.
- 5. How to apply the hot fix:

## MacOSX:

1) Close all instances of Statistics 28 (or 29) Desktop

2) Navigate to the ../bin subdirectory in the Statistics Desktop installation path. (e.g. "/Applications/IBM SPSS Statistics/SPSS Statistics.app/Contents/bin/", you need to select "SPSS Statistics.app" and right click, then click "Show Package Contents" menu item to see the "Contents" folder)

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3) Locate the following file and back it up to a separate folder, such as your Desktop. ibmidlic.jar



4) Copy the following interim fix files to the SPSS Statistics installation folder located in step 3. ibmidlic.jar

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## 5) Make sure the installed files have correct permissions (e.g. chmod 755)

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## Windows:

1) Close all instances of Statistics Desktop

- 2) Navigate to Statistics 28 (or 29) Desktop installation path.
  - (e.g. "C:\Program Files\IBM\SPSS Statistics")

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3) Locate the following file and back it up to a separate folder, such as your Desktop. ibmidlic.jar

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## 5) Make sure the installed files have read and execute permissions

6. IBM SPSS Statistics Subscription is now ready to be used.